



Empowering Business...

Provida and Microsoft Dynamics

The right mix of sophisticated functionality,
advanced technology and ease-of-use
YOU need to be successful. For end-to-end,
best of breed business software solutions
Provida is your partner of choice.

Provida

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What Provida can offer you...

Consulting Services:

- * Pre-implementation Diagnostic Analysis
- * Gap Analysis
- * Project Management
- * Implementation Methodology
- * Data Migration
- * Process Automation
- * Business Process Re-engineering

Provida provides a dedicated Help Desk

Software Development:

- * Microsoft Dynamics customisation
- * Microsoft Dynamics Module development

Post Implementation Support Services:

Provida prides itself on its commitment and service to our clients. We provide a range of support services designed to support you long after the Microsoft Dynamics system is implemented:

- * Webex Remote Support
- * Email, Remote, and Telephone Support
- * Free call Helpdesk & Web Based Helpdesk
- * Monthly Newsletter
- * Citrix and Terminal Services Remote Support
- * On-Site Visits and Follow Up
- * Support Plus and Annual Support Contracts
- * Professional Services

Training Services:

- * Classroom Training and Webex Remote Training
- * On-site Training Seminars



"Accounting software integrator, Provida, has snared a significant contract with NSW State Lotteries to replace its ageing accounts software. A NSW Lotteries spokesperson said it selected Provida because it had suggested the solution that would work best in the market place."

Rob Irwin, Australian Reseller News

Implementation Methodology:

Provida follows a full system implementation methodology, proven over 12 years of successful implementations, incorporating:

- * Pre-implementation checklists
- * Installing the software
- * Configuring the software
- * Training
- * Customising the software
- * Testing
- * Support
- * Issues list management

Provida Project Management:

Proper project management practices are followed to ensure all parties have a complete understanding of all requirements and the proposed solution. The Provida Project Manager will ensure the timely delivery and implementation of the system so as to meet your expectations. Their role includes:

- * Coordinating provision of appropriate Provida resources
- * Keeping the Client informed regarding progress of deliverables, budget and schedule
- * Bringing any project issues to the attention of Client management in a timely manner
- * Working closely with the Client Project Manager and team

Service, Training, Support
and much more.
Provida can do it all...

Microsoft Dynamics
 Microsoft Dynamics

Provida

Microsoft Dynamics Modules

Microsoft Dynamics Functionality:

Microsoft Dynamics is a line of business management solutions that provides financial management, customer relationship management (CRM) and supply chain management solutions. Scalable, adaptable and customisable, these solutions are designed to help automate your unique business processes and accelerate your organisation's success. Microsoft Dynamics applications address the following business needs:

Financial Management:

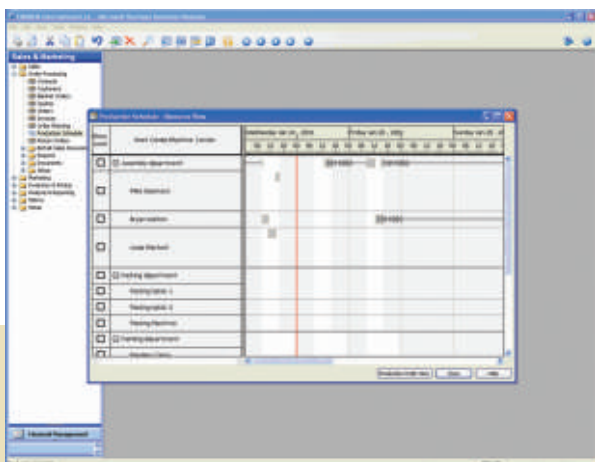
As the backbone of your business management solution, the Microsoft Dynamics accounting and finance applications help you track and analyse your business information. You can more efficiently manage your general ledger, payables, receivables, inventory, sales process, purchasing, fixed assets and cash flow, as well as perform bank reconciliations and collections.

Analytics:

Bring strategic insight into your business processes with sophisticated reporting, analysis and budgeting solutions that help you improve and propel critical decision-making throughout the organization. Manage budgets, create and consolidate reports and look for trends and relationships in any part of your business.

Human Resource Management:

From managing applicant and employee information to processing payroll and benefits, you can increase employee productivity and decrease administrative costs with our human resources management applications. Manage your human resources, from skills mapping, recruitment and employee registration, to skills development. And help ensure your organisation is meeting government reporting requirements accurately and on time.



" The Provida team has provided us with a reliable and flexible business system that satisfies our current requirements and can adapt to our evolving needs "

Warwick Potts, National Supply Operations Manager, Healthscope Ltd

Project Management and Accounting:

Project management and accounting applications allow project managers, accountants and executives to improve their project profitability and adapt quickly to changing conditions. Manage your resources, forecast your costs and budgets, track time and expenses, and manage contracts and billing.

Customer Relationship Management:

Microsoft Dynamics can help you increase customer satisfaction, shorten sales cycles, improve efficiency, and increase revenue. Customer relationship management solutions enable automation of many day-to-day tasks for sales, customer service, field service, call centre and marketing professionals. Manage customer groups, create and launch marketing campaigns, track customer activity, manage sales and after-sales. Accessible from Microsoft Outlook® and the Web, these solutions help your sales team work without limits and deliver excellent service through efficient sales and service processes.

Manufacturing:

Microsoft Dynamics provides an integrated suite of manufacturing applications that give you the tools to plan, manage, and execute a world-class manufacturing operation. Manage your entire manufacturing process from product configuration, supply and capacity requirements planning, to scheduling and shop floor.

Supply Chain Management:

Help increase customer loyalty through better responsiveness, rapidly pursue new market opportunities and improve your profitability through efficient collaboration with partners. Improve inventory management, manage single or multi-site warehouses and handle order processing, demand planning and online collaboration with suppliers.

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Provida is 100% client service focused

E-commerce:

We offer e-commerce solutions from simple to sophisticated, for business-to-business or business-to-consumer, and from buy-side to sell-side. Let customers and suppliers do business with you anytime through Web sites or by connecting their system directly to yours

Distribution:

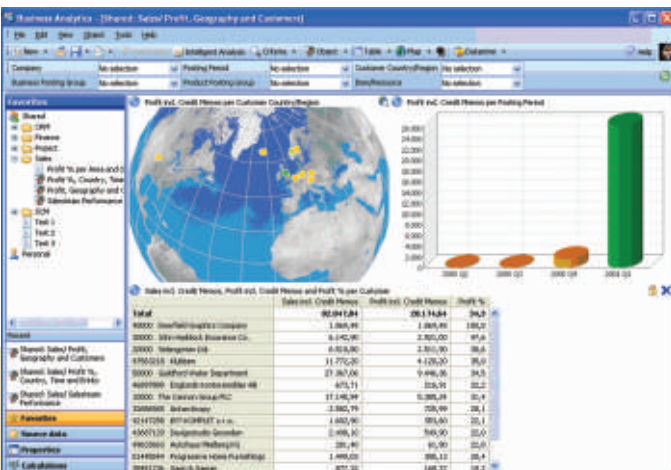
Microsoft Dynamics integrated distribution applications help you better manage inventory, fill orders faster, improve warehouse efficiency and provide e-commerce all combining to drive excellent customer service.

Customisation Tools:

Every business needs a business management solution that will adapt to its practices and streamline processes throughout the organisation. And, when system customisation and data integration is a must, you need the right tools that will ensure efficiency and limit your demands for highly qualified IT professionals

These tools provide you with complete customisation and integration control, as well as access to a suite of powerful industry-standard tools and technologies that millions of developers are already familiar with. Customisation capabilities enable system administrators and programmers to add new functionality and modify existing functionality quickly and with limited coding.

Integrated, adaptable business management solutions that work like and with familiar Microsoft software, helping you drive business success

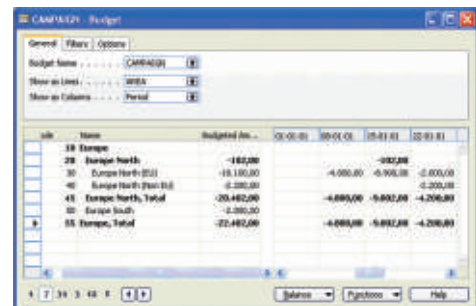


" The Provida consultants are a formidable team, going above and beyond the call of duty to ensure a successful implementation and a satisfied client."

Dr. Richard Satur, Chief Executive Officer, Spectral Lines Pty. Ltd.

Commitment to Superior Service:

When you choose Microsoft Dynamics you know you're backed by the finest service organisations in the industry today. Provida and Microsoft. This " best of both worlds" combination provides you with high-quality implementation, comprehensive product training, and reliable technical support, helping you attain a return on your technology investment and realise the maximum potential of your application. Microsoft and Provida are not only experts in advanced technology, but also in the local business customers and requirements of the markets they serve. Together we implement and support solutions and companion products to fit your needs



With Microsoft Dynamics you can check the " integrated systems" challenge off your worry list. That's because the Microsoft Dynamics line of business management solutions work the way your current technology does, fitting in easily with your existing systems. The fit factor of Microsoft Dynamics means that you can maximise your investment in Microsoft technology. Bottom line, when you deploy Microsoft Dynamics you may experience minimal disruption. Microsoft Dynamics is highly compatible, which helps minimise disruption during implementation and upgrades. More than a quarter of a million companies around the world rely on Microsoft Dynamics products and services to manage processes and functions critical to their success

Provida

How Provida and Microsoft work with your business

"Provida were instrumental in deploying our ERP solution within severe time and financial constraints. They used Microsoft's Rapid Implementation Methodology (RIM) to great effect and we had the whole Dynamics ERP system operational across key companies in our group within 6 weeks."

Andrew Hobbs, Group Financial Controller - H & S Vision Group

Provida, as a Microsoft Partner, will mould and adapt the Microsoft Dynamics software to suit the specific requirements of your business. This will give your company a decided competitive advantage by improving productivity and lowering costs. Provida and Microsoft will empower your people to make business decisions with greater confidence.

Familiar to Your People:

Microsoft Dynamics works like other Microsoft products you and your people are familiar with, helping reduce the time required to learn how to use it, and freeing up time to focus on what matters most. Designed with a focus on the roles people play throughout your company, Microsoft Dynamics delivers an individualised, task-based user experience and allows your employees to easily customise and automate based on their own preferences and work style. That means less training and development time and a quicker return on your investment.

Fits with Your Systems:

When a business management solution works the way your current technology works, it fits easily and seamlessly into your existing systems and helps you maximise your technology investment. Microsoft Dynamics works the way your current technology works so it fits easily into your systems, helping to maximise your investment in Microsoft technology.



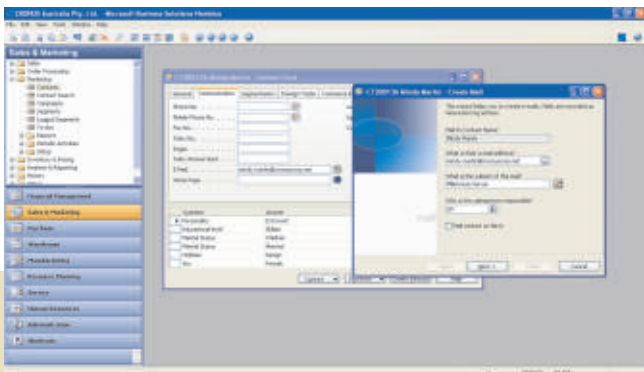
Fuels Your Business Productivity:

Microsoft Dynamics helps fuel your productivity by automating your business-critical operations and adapting to fit into your type of business helping ensure the most relevant insight. How? With a user experience modeled around tasks and roles and integrated with familiar productivity tools like Microsoft Office. With integration between Microsoft Dynamics and Microsoft SharePoint® technologies collaboration is fostered among your employees, vendors and customers. And, by integrating financial, customer relationship and supply chain processes to help maximise both internal and external efficiencies, costs are reduced and performance improved.

Enables Confident Decision Making:

Microsoft Dynamics helps you respond rapidly to the changing demands of your business, providing you with more complete insight across your organisation so you and your people can make timely and informed decisions with increased confidence. With Microsoft SQL Server®, Microsoft Office Excel® analysis tools and Microsoft Dynamics working together, you gain access to critical data. That data can be easily analysed and your employees get the information they want out of the system in the way they want and need, using a tool that is already familiar to them.

Focus on what's important,
maximise technology investments
and fuel business productivity.

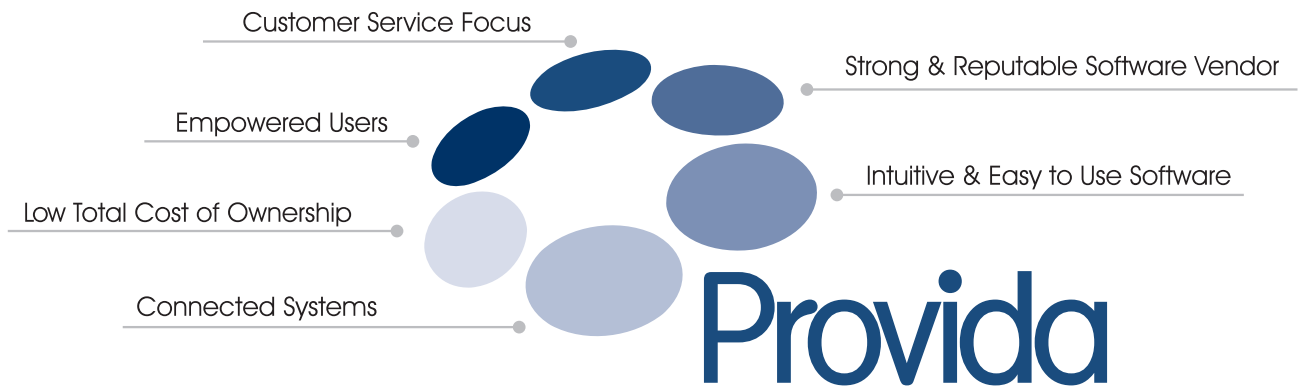


Microsoft Dynamics



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Our Values:



Contact Information:

Sydney Office
Head Office
Level 6/92 Pitt Street
Sydney NSW, 2000

Melbourne Office
Branch Office
Unit 3, Level 1, 28 Jeffcott Street
West Melbourne VIC, 3003

Brisbane Office
Branch Office
1046-1054 Beaudesert Road
Coopers Plains QLD, 4118

Tel: (02) 9238 0987
Fax: (02) 9238 0991
Email: info@provida.com.au

Tel: (03) 9686 1300
Fax: (03) 9699 5859
Email: info@provida.com.au

Tel: (07) 3246 5409
Fax: (07) 3246 5223
Email: info@provida.com.au

Provida provides a dedicated Help Desk: 1800-88-00-69

About Microsoft:

The Microsoft Corporation is a multinational computer technology corporation with 2005 global annual sales of US\$39.79 billion and 71,553 employees in 102 countries and regions. It develops, manufactures, licenses, and supports a wide range of software products for computing devices. Headquartered in Redmond, Washington, USA, its most popular products are the Microsoft Windows operating system and the Microsoft Office suite of productivity software, each of which has achieved near-ubiquity in the desktop computer market. Microsoft is developing a significant market presence in the ERP market space with its range of Dynamics products. Microsoft possesses footholds in other markets, with assets such as the MSNBC cable television network, the MSN Internet portal, and the Microsoft Encarta multimedia encyclopaedia. The company also markets both computer hardware products such as the Microsoft mouse as well as home entertainment products such as the Xbox, and MSN TV.



www.provida.com.au

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